

Denison University Library Goals & Objectives 2006-2009

Goal 1: Improve the usability, development, and preservation of the library's intellectual resources and services.

Access Services Objective:

Pursue new resources and technologies to support and improve access services.

Information Services Objective:

Create workspaces, tools, & support to accommodate a variety of learning styles.

Technical Services Objective:

Improve access to e-resources via the catalog & other linking mechanisms from a unified & consistent workflow.

Goal 2: Assess, improve, and expand library-related instructional activities and opportunities for our users.

Access Services Objective:

Evaluate the current role of Access Services in anticipation of the integration with the needs of the Info Commons.

Information Services Objective:

Develop systems for improved user self-sufficiency.

Technical Services Objective:

Improve library catalog usability.

Goal 3: Improve and expand the culture of service provided by the library staff.

Access Services Objective:

Fulfill users' expectations by expanding staff (incl. students) training; improve communication/cooperation/collaboration within the Library & with Computing Services.

Information Services Objective:

Refresh our understanding of user needs & desires, and re-align services accordingly.

Technical Services Objective:

Inform & train other library staff in the latest developments in information acquisition & access.

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Goal 4: Increase public awareness of library resources, services and facilities.

Access Services Objective:

Explore & enhance effective promotion of all access services & resources.

Information Services Objective:

Imagine & implement new ways to reach our users.

Technical Services Objective:

Continue improving catalog records to promote greater user understanding of library materials.

Goal 5: Continue improving the library space and its facilities to provide an environment that addresses user and staff safety, needs, and desires.

Access Services Objective:

Evaluate Access Services spatial needs in order to provide the best possible user-centric design.

Information Services Objective:

Convert more of the library to active learning space.

Technical Services Objective:

Design a workspace for Technical Services to facilitate an efficient workflow (within current space or new location).

Goal 6: Expand cooperative and collaborative relationships with information specialists, consortial partners, and other institutions.

Access Services Objective:

Seize & create Access Service opportunities to strengthen collaborative experiences with other libraries.

Information Services Objective:

Identify & exploit the human resources available consortially.

Technical Services Objective:

Continue Kenyon/Denison Work Redesign, possibly expanding in the future.